## **Regence 2022 Annual Overview**



UTAH

At Regence BlueCross BlueShield of Utah, we aim to make the health care experience simpler, better and more affordable.

To advance this goal, we offer the largest choice among provider networks in Utah. Our comprehensive network options feature all hospital systems and a growing number of physicians and health care professionals statewide.

Additionally, BlueCard® provides access to quality care while our members are out of the state or abroad. That's one reason one in three Americans choose Blue Cross Blue Shield.

We're also focused on making it easier to get help for mental health issues. We added more specialists to our networks, enable more affordable virtual care and offer self-guided care options. All members can use our innovative digital tools to locate providers and better navigate their health care experiences.



### The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

**79%** of Fortune 100 companies

**95%** of providers nationwide

As a measure of how well we're supporting our members, J.D. Power ranked us with the highest score among health plans in the Mountain Region in 2022. Its annual study evaluates customer satisfaction with U.S. commercial health plans.

This summary highlights our support of community partners and our responsible financial stewardship of members' premium dollars.

Thank you for putting your trust in us.

#### 2022 by the numbers



78 years serving Utahns



**694,317** people served



358 employees



\$1.19B in member premiums



**18,966** in-network providers



615 in-network facilities

#### Caring for our communities

Together with our employees and parent company's corporate foundation, we're committed to investing in the people we serve. In the past year, we focused on advancing healthy and connected aging, resilient children and families, and the health care workforce.

\$731K

to Utah nonprofit organizations

10

employees serving on the boards of Utah nonprofit organizations 2,831

employee volunteer hours



#### 2022 financials



\$1.05B

in health care spend

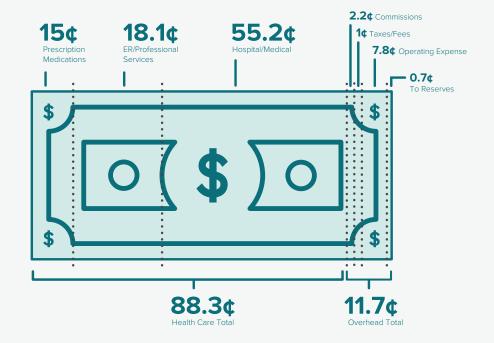
8.9M

claims processed

\$4,791

average amount paid in claims per member

# Where our members' premium dollar goes





Regence BlueCross BlueShield of Utah

is an Independent Licensee of the Blue Cross and Blue Shield Association

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