Regence 2022 Annual Overview A message from Renee Balsiger



OREGON



Health care access, affordability and mental health drove the headlines in 2022 as people, businesses and communities continued efforts to recover from the COVID-19 pandemic. Regence BlueCross

BlueShield of Oregon remained committed to bringing high-quality, affordable and personalized health care to Oregonians. This means clearing hurdles for our members to receive vital medical support, advocating on their behalf and offering insights to help members meet all their health care needs.

We've invested in technologies that make it easier for you to access the mental health support you need from the comfort of your home. We continue to collaborate with community health centers and nonprofits to help address the socioeconomic challenges that prevent our most vulnerable from living their healthiest lives.



The advantage of Blue[®]

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

> **79%** of Fortune 100 companies



In the year ahead, we'll continue to advocate for better health for you and your community with innovations and investments that make the way people experience health care better and easier. Thank you for continuing to put your trust in Regence. Together, we look forward to a stronger and healthier future.



Renee Balsiger

VP of Sales Regence BlueCross BlueShield of Oregon

2022 by the numbers



672 in-network facilities

Caring for our communities

Together with our employees and parent company's corporate foundation, we're committed to investing in the people we serve. In the past year, we focused on advancing healthy and connected aging, resilient children and families, and the health care workforce.

\$2.3M to Oregon nonprofit organizations

employees serving on the boards of Oregon nonprofit organizations

41

4,900 employee volunteer hours





\$2.26B in health care spend

13.10M claims processed

\$4,729 average amount paid in claims per member

Where our members' premium dollar goes





Regence BlueCross BlueShield of Oregon is an Independent Licensee of the Blue Cross and Blue Shield Association

Regence BlueCross BlueShield of Oregon 100 SW Market Street I Portland, OR 97201 REG-OR-757276-23/03 © 2023 Regence BlueCross BlueShield of Oregon

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711).