

Asuris 2021 Annual Overview

Letter from the president



In a year full of challenges, Asuris continued its commitment to putting people first. For nearly 90 years, we've helped keep Eastern Washington healthy through customer service, financial stewardship and service to our community. We kept that promise in 2021.

Our long legacy provides stability and certainty, but we also remain focused on innovation. We transform how our members access and experience health care through cutting-edge partnerships with providers and investments in technology that make it easier for you to get the care you need.

We support local nonprofits that are advancing health equity by addressing the socioeconomic challenges that prevent people from living their healthiest lives. This includes a focus

on organizations that are increasing access to behavioral health care during a growing crisis in mental health.

Our employees are based in Spokane and Yakima, and we care about the health of our neighbors—not just because it's our job but because this is our home.

Thank you for your trust in us. We look forward to partnering with you as we work together on a bright future.

Brady D. Cass
President
Asuris Northwest Health



2021 in numbers



88 years
serving Eastern and
Central Washington



36,358
members



\$143.7M
in member premiums



222
in-network facilities



9,238
in-network providers

Investing in our communities

Together with our corporate foundation, affiliated Washington health plans and employees, we're committed to investing in the people we serve. In the past year, we focused on advancing health equity and behavioral health.

<p>\$2.2M to Washington nonprofit organizations</p>	<p>39 employees serving on the boards of Washington nonprofit organizations</p>	<p>1,790 employee volunteer hours</p>	
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2021 financials

	<p>\$118.1M in health care spend</p>	<p>619,000 claims processed</p>	<p>\$2,821 average amount paid in claims per member</p>
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Making the most of health care dollars

As a tax-paying nonprofit, our sole focus is on helping people today and for generations to come. We answer to our members, not shareholders.

