

# Regence 2021 Annual Overview

## A message from Mark Ruszczyk



As a nonprofit mutual health insurer, Regence BlueShield of Idaho feels a special sense of accountability to those we're privileged to serve. We make it a priority to be careful stewards of member health care dollars, as this summary shows.

With the emergence of new COVID-19 variants over the past year, more of our members needed testing and treatment, including hospitalization. Thanks to Regence BlueShield of Idaho's financial strength and stability—and in partnership with our state's exceptional hospitals, doctors, nurses and other care providers—we made it through and once again proved there's no obstacle Idahoans can't overcome together.

Other key partners in this effort included Idaho's nonprofits, which extended themselves as never before to lighten the burdens of those in need. We're grateful to have been

able to join in their good works by honoring our existing commitments and expanding our giving to new high-priority community initiatives.

Working toward a common goal of a healthy and vibrant state, I'm convinced the journey we take together in the months and years ahead will be one of promise and endless possibilities.

Warmly,

Mark H. Ruszczyk

**President**

Regence BlueShield of Idaho



## The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

**79%**  
of Fortune 100  
companies

**95%**  
of providers  
nationwide

## 2021 by the numbers



**75 years**  
serving Idahoans



**263,211**  
people served



**543**  
employees



**\$456M**  
in member premiums



**12,387**  
in-network providers



**448**  
in-network facilities

# Caring for our communities

Together with our corporate foundation and employees, we're committed to investing in the people we serve. In the past year, we focused on advancing health equity and behavioral health.

**\$1.3M** to Idaho nonprofit organizations

**22** employees serving on the boards of Idaho nonprofit organizations

**1,748** employee volunteer hours



# 2021 financials



**\$391.7M** in health care spend

**2.82M** claims processed

**\$2,310** average amount paid in claims per member

Where our members' premium dollar goes

