



2025 Quality Incentive Program (QIP)

Frequently asked questions

OVERVIEW

In previous issues of our provider newsletter, we've communicated about ongoing program delays for our Quality Incentive Program (QIP). After careful evaluation, we've decided not to implement our CQIP for the 2025 measurement year. This decision gives us the time needed to work towards future programs that aim to better serve both our providers and members.

PROGRAM UPDATE

What does this mean for me?

- Care gap closure for QIP will not be incentivized and there will be no payout for the 2025 measurement year.
- We encourage you to continue closing care gaps to benefit your attributed members' health outcomes. To help you, care gaps will continue to appear in CGMA throughout the year.
- Reporting accessed through CGMA will indicate open and closed gaps for attributed members.

Why was the decision made to not move forward with the 2025 program?

After running multiple scenarios, we were unable to find a financially viable option that would provide meaningful incentives while maintaining program sustainability.

What does this mean if I've already opted into the 2025 program?

You will continue to see care gaps for your attributed Individual on-exchange members reflected in your Care Gap Management Application (CGMA) dashboard, but there will be no financial incentives for closing these gaps. No action is required from you.

Do I need to opt out for 2025 or take any action?

No action is required.

CARE GAP MANAGEMENT

Should I still close QIP care gaps for 2025?

We encourage you to continue closing care gaps to benefit your attributed members' health outcomes. To help you, care gaps will continue to appear in CGMA throughout the year.

How often will my care gap data be updated in CGMA?

The data will continue to be updated regularly to ensure you have current information for patient care decisions.

Will I still have access to performance reports?

Yes, you will have access to performance reports, but they will focus on clinical outcomes and gap closure rates without incentive amounts.

RESOURCES AND SUPPORT

Who can I contact if I have questions about this change?

For questions, email QIPquestions@bridgespanhealth.com.



2025 Quality Incentive Program (QIP)

Frequently asked questions

Where can I find documentation to support closing QIP care gaps?

You can continue to use [our provider website](#) for information about gap closure and gap closure tools.

What if I have technical issues with my CGMA account?

You can email support@novillus.com for technical support with the CGMA platform. A technical support FAQ is also available through the homepage of your CGMA dashboard.
