

# Regence 2024 Annual Overview

## A message from Jim Guemple

Regence



UTAH



In 2024, Regence BlueCross BlueShield of Utah marked 80 years of ensuring access to affordable, high-quality health care for our members. It was a year of collaboration with businesses we serve, care providers, partners and associates to enable long-term solutions for Utahns.

Together, we worked to address challenges like increasing health care costs, financial strain on members and provider shortages.

Here are a few highlights:

- **Affordability:** To enable cost-reducing solutions, we brought together policymakers and Utahns from various health care areas to collaborate and increase understanding. We also engaged with One Utah Health Collaborative's work to achieve affordable care.
- **Access and quality:** To strengthen our partnerships with providers and help address challenges related to

patient care, we welcomed input at our ongoing provider advisory council.

- **Customer service:** We hosted broker and employer councils, where we learned how to better serve employers, employees and their families.
- **Community support:** Through our charitable foundation, we invested in health care workers addressing social determinants of health and improved access to care. We also supported behavioral health students and multiple provider conferences.

In the year to come, we'll continue to drive collaborative efforts to make health care simpler, personalized and more affordable.

Jim Guemple

President

Regence BlueCross BlueShield of Utah



## The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

**76%**  
of Fortune 100  
companies

**2M**  
providers  
nationwide

## 2024 by the numbers



**80 years**  
serving Utahns



**733,588**  
people served



**447**  
employees



**694**  
in-network facilities



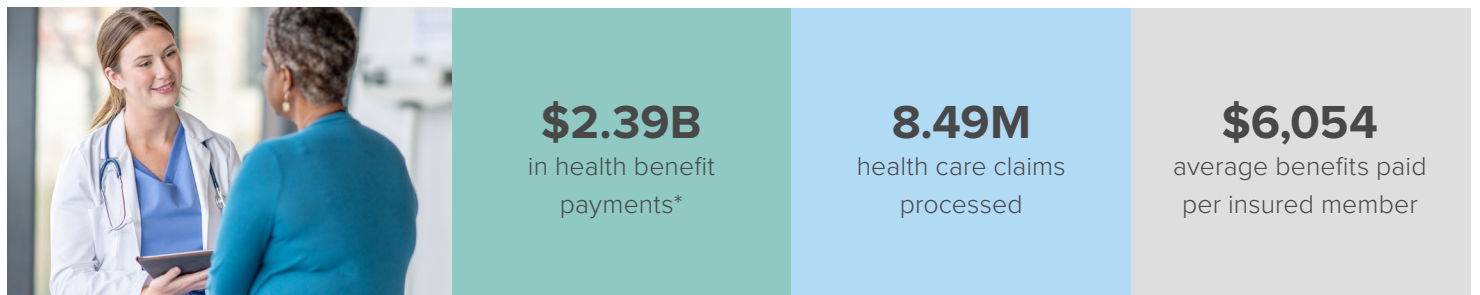
**22,561**  
in-network providers

# Keeping our communities healthy

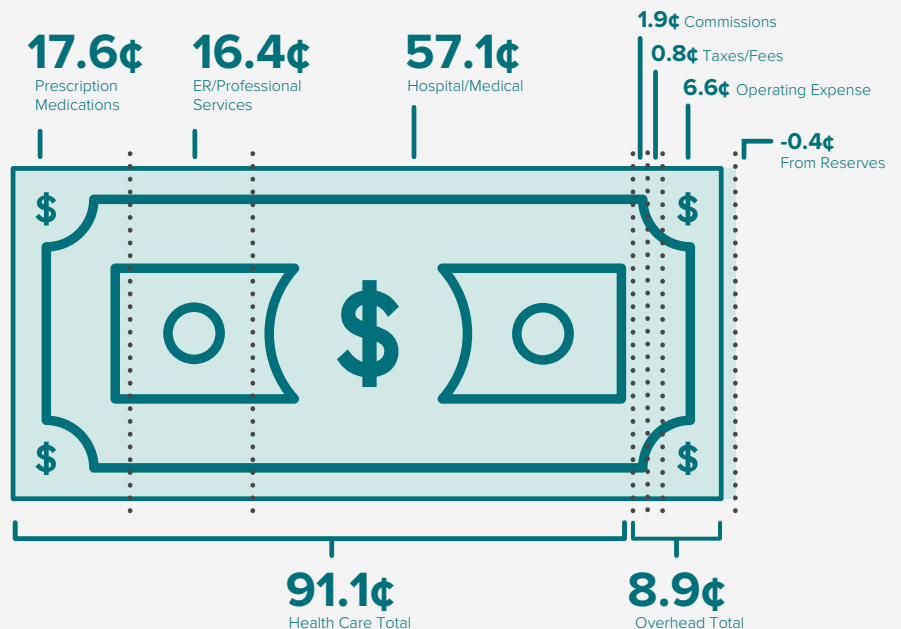
Together with our employees and corporate foundation, we're committed to investing in the communities we serve. In the past year, we focused our giving in the areas of resilient children and families, healthy and connected aging, and the health care workforce.



## 2024 financials



## Where our members' premium dollar goes



\*Includes fully insured and self-funded business.