

# The Bulletin

This monthly bulletin includes recent changes to our medical policies and reimbursement policies. It is a supplement to our bimonthly provider newsletter, [\*The Connection\*](#). **Note:** Medication policy updates are published in *The Connection*.

## Medical policies

### Commercial

#### Changes effective October 1, 2023

##### Genetic Testing

- BRAF Genetic Testing to Select Melanoma or Glioma Patients for Targeted Therapy (#41)
  - Updated criteria for BRAF testing for targeted treatment for all glioma as it now may be considered medically necessary

##### Laboratory

- Investigational Gene Expression, Biomarker, and Multianalyte Testing (#77)
  - Added six new investigational tests and removed two tests that are no longer available

#### Changes effective January 1, 2024

##### Surgery

- Hypoglossal Nerve Stimulation (#215)
  - Updating criteria to align with recent U.S. Food and Drug Administration (FDA) approval for the Inspire™ II system
  - Clarifying continuous positive airway pressure (CPAP) intolerance
  - Changing age requirement from 22 to 18
- Radiofrequency Ablation and Injection of Sacroiliac Joint Nerves (#231)
  - New policy with always investigational criteria for radio frequency ablation and injections for the nerves of the sacroiliac joint

##### Utilization Management

- Surgical Site of Service – Hospital Outpatient (#19)
  - Updating and clarifying policy criteria

[View our commercial  
Medical Policy Manual](#)

## Medicare Advantage

**Changes effective September 1, 2023**

### Durable Medical Equipment

- Power Wheelchairs - Group 2 and Group 3 (#37)
  - Updated criteria to align with new Medicare national coverage determination (NCD) 280.16

**Changes effective October 1, 2023**

### Durable Medical Equipment

- Electrical Stimulation and Electromagnetic Therapy Devices (#83)
  - Retired NCD 30.4 for electrosleep therapy, effective April 10, 2023
  - Guidance will direct to *Cranial Electrostimulation Therapy (CES)* (Durable Medical Equipment #83.06) commercial medical policy

### Genetic Testing

- Genetic and Molecular Diagnostics – Next Generation Sequencing, Genetic Panels, and Biomarker Testing (#64)
  - Added new CPT codes with Medicare guidance and links, where appropriate

### Surgery

- Magnetic Resonance (MR) Guided Focused Ultrasound (MRgFUS) and High Intensity Focused Ultrasound (HIFU) Ablation (#139)
  - Updated Noridian local coverage determination (LCD) L37738 to include new indication for the treatment of Tremor Dominant Parkinson's disease patients with medication-refractory tremor

[View our Medicare Advantage  
Medical Policy Manual](#)

### Join our medical policy discussion

We welcome your input and feedback as we draft our medical policies. [Join our email reviewer list](#). While we prefer to receive input as policies are developed, we also have a formal process that allows you to submit additional information, such as clinical trial results, that may warrant a policy review.

## Recent updates and archived medical policies

Recent updates and archived medical policies may include revisions that will be published in the next issue of *The Bulletin*.

# Reimbursement policies

## Commercial

### Changes effective October 1, 2023

#### Administrative

- Virtual Care (#132)
  - Clarification added that virtual check-ins, audio only and store and forward services are considered not separately payable and will deny as non-reimbursable if originating from a related evaluation & management (E&M) with the previous 7 days or resulting in a related E&M services within 24 hours or soonest available appointment after the virtual service

### Changes effective January 1, 2024

#### Administrative

- Inpatient Hospital Readmissions (#111)
  - Adding a definition for children's hospital
  - Adding children's hospitals and critical access hospitals to the policy exclusion list
  - Removing medical treatment for cancer from the policy exclusion list
  - Correcting reference to Centers for Medicare & Medicaid Services (CMS)

#### Facility

- Emergency Room Visit: Level of Care (#110)
  - Adding emergency room visits resulting in an inpatient admission are included in facility room and board reimbursement
  - Adding *Reimbursement of Room and Board* (Facility #103) to policy cross references
  - Correcting reference to CMS
- Implants, Implant Components, Medical and Surgical Supplies for All Procedures (#125)
  - Adding documentation requirements

- Adding that claims should include the manufacturer's invoice amounts of the item(s); any shipping or handling will be denied as content to the implant cost
  - Each implant/device must be billed separately as one line item and one unit
- Adding that upon review of the medical records, reimbursement will be at 100% cost per unit as outlined in the detail implant description located within the medical record/documentation
- Adding that billed charges for revenue codes 0270-0279 will require a manufacturer's invoice to support supplies used that correspond to the services rendered
  - These units must be clearly indicated on the manufacturer's invoice submitted with the claim
  - If the units do not match or are not noted, the revenue codes 0270-0279 will be denied
  - If supplies are purchased by the provider in bulk, the units that apply to the claim billed must be noted on the invoice and itemized bill or the revenue codes 0270-0279 will be denied
- Reimbursement of Room and Board (#103)
  - Adding emergency room visits that result in an inpatient admission are considered not separately reimbursable
  - Adding *Emergency Room Visit: Level of Care (Facility #110)* and *Implants, Implant Components, Medical and Surgical Supplies for all Surgical Procedures (Administrative #125)* to policy cross references
  - Removing incremental nursing from definitions
  - Removing durable medical equipment under inpatient claims
  - Updating verbiage, removing duplicate statements and placing definitions in alphabetical order

## Medicare Advantage

Changes effective October 1, 2023

### Administrative

- Virtual Care (#132)
  - Clarification added that virtual check-ins, audio only and store and forward services are considered not separately payable and will deny as non-reimbursable if originating from a related E&M with the previous 7 days or resulting in a related E&M services within 24 hours or soonest available appointment after the virtual service

## Changes effective January 1, 2024

### Administrative

- Inpatient Hospital Readmissions (#111)
  - Adding a definition for children's hospital
  - Adding children's hospitals and critical access hospitals to policy exclusions
  - Removing medical treatment for cancer from policy exclusions
  - Removing the word "systems" from the policy statement
  - Correcting reference to CMS

[View our Reimbursement Policy Manual](#)

### Join our reimbursement policy discussion

Comments from physicians and other health care professionals regarding reimbursement policies are welcome. If you have a comment regarding a reimbursement policy, please complete the [Reimbursement Policy Feedback Form](#).

### Verify your provider information

Providing up-to-date and accurate information about the providers in each of our networks is critical for our members to access care and a compliance requirement for the Affordable Care Act (ACA) and Medicare Advantage plans.

### Validating provider directory content

Please [follow these steps](#) to review the information about your practice every 90 days. **Please respond timely to any requests from us for verification of your directory data.**

If your clinic or facility submits provider rosters to us, please submit changes, corrections, additions or terminations immediately so we can update our directories as soon as possible. **Your roster must be validated and reviewed in its entirety at least once per quarter.**

We appreciate your assistance in keeping information about your practice up to date.