

Regence 2021 Annual Overview

A message from Angela Dowling



Through the many challenges of the past year, Regence BlueCross BlueShield of Oregon has lived our mission to stand behind Oregonians when you need us the most.

We've invested in technologies that make it easier for you to access the mental health support you need from the comfort of your home. And we're supporting community partners and providers across our state to help break the stigma around behavioral health in urban and rural areas alike.

Societal challenges like food insecurity and houselessness have multiplying impacts on the health of our neighbors and communities. That's why we're working alongside community health centers and nonprofits to help address the socioeconomic challenges that prevent our most vulnerable from living their healthiest lives.



The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

79%
of Fortune 100
companies

95%
of providers
nationwide



Regence has served Oregonians since 1941—and while we're proud of our history, our focus is on helping our state emerge even stronger toward a better, simpler and more affordable health care future.

Thank you for your trust and partnership.

Angela Dowling

Market president

Regence BlueCross BlueShield of Oregon

2021 by the numbers



80 years
serving Oregonians



971,936
people served



3,073
employees



\$2.49B
in member premiums



34,203
in-network providers



665
in-network facilities

Caring for our communities

Together with our corporate foundation and employees, we're committed to investing in the people we serve. In the past year, we focused on advancing health equity and behavioral health.

\$3.4M to Oregon nonprofit organizations

77 employees serving on the boards of Oregon nonprofit organizations

2,530 employee volunteer hours



2021 financials



\$2.17B in health care spend

13.13M claims processed

\$4,639 average amount paid in claims per member

Where our members' premium dollar goes

