Regence 2021 Annual Overview

A message from Claire Verity



Through the challenges of the past year, Regence BlueShield kept our promise to put people first. After more than a century in Washington, our commitment to health,

people and community still guides how we serve you, during a pandemic and beyond.

We remain focused on transforming how you access and experience health care. We align with providers to bend the cost curve to make care more affordable, personalized and effective. Our local, award-winning customer service professionals ensure that members are fully supported, and that we continue to deliver the renowned service our members expect from us.

The pandemic has led to widespread changes in how people access care, and with our commitment to innovation and technology, we are well positioned to serve the evolving needs of our members.

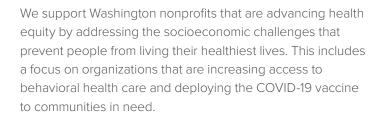


The advantage of Blue[®]

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

> 79% of Fortune 100 companies

95% of providers nationwide



Thank you for your trust in us during a demanding year. We value your partnership as we all look toward a hopeful future.

Claire Verity Market president Benence BlueShield

Claire Verity Regence BlueShield

2021 by the numbers





Caring for our communities

Together with our corporate foundation and employees, we're committed to investing in the people we serve. In the past year, we focused on advancing health equity and behavioral health.

\$2.2M to Washington nonprofit organizations 39 employees serving on the boards of
Washington nonprofit organizations

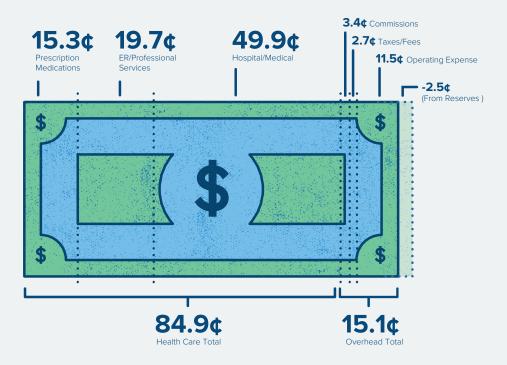
1,790 employee volunteer hours



2021 financials



Where our members' premium dollar goes





Regence BlueShield serves select counties in the state of Washington and is an Independent Licensee of the Blue Cross and Blue Shield Association