Regence 2023 Annual Overview A message from Mark Ruszczyk



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As the leader of this nonprofit mutual health solutions company, I fully recognize the special duty we have to detail how we're managing your health care premium dollars; partnering with doctors, clinics and hospitals

to ensure you can access affordable high-value care; and working as your Idaho-based health insurer to advance your well-being and the well-being of your family and community.

It's been a positive year for us. We've been honored to serve a growing number of individuals and organizations of all sizes that have come to appreciate the distinctly better total value proposition we offer. It's a proposition built on best-in-class customer service, personalized care management solutions, empowering technology and overarching affordability.



The advantage of Blue[®]

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

> **79%** of Fortune 100 companies



And we've only just begun. Throughout 2024 and beyond, we'll continue to pursue the innovations and collaborations you've come to expect from us. It's a key part of our commitment to make health care easier and lives better.

Speaking of improving lives, through the work of our charitable foundation and the generosity of our employees, we were again able to make a difference with causes and high-performing charities in all corners of our state.

Thank you for the trust you place in us to walk alongside you in your health care journey.

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Mark Ruszczyk President Regence BlueShield of Idaho

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Keeping our communities healthy

Together with our employees and corporate foundation, we're committed to investing in the communities we serve. In the past year, we focused our giving in the areas of resilient children and families, healthy and connected aging and the health care workforce.

\$532K to Idaho nonprofit organizations

13 executives serving on nonprofit boards

2,109 employee volunteer hours



2023 financials

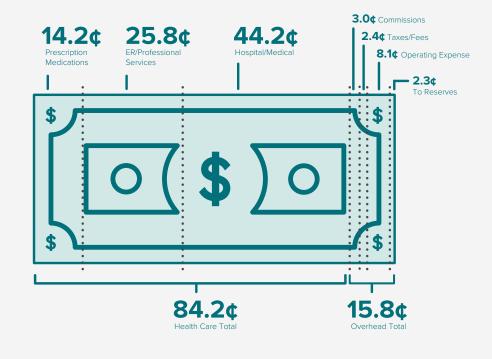


\$899M in health benefit payments*

3.41M health care claims processed

\$2,690 average benefits paid per insured member

Where our members' premium dollar goes





*Includes fully insured and self-funded business.

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