Regence

Regence BlueCross BlueShield of Oregon is an Independent Licensee of the Blue Cross and Blue Shield Association

Pre-authorization Request Form
Medical Services
Commercial, Individual, Medicare, BCBS FEP members:
Fax: 1 (855) 232-0085
Administrative Services Only (ASO) members:
Fax: 1 (844) 679-7763
Mail to: PO Box 1271, WW5-53
Portland, OR 97207-1271

Instructions: This form should be completed and filled out by the requesting provider. Prior to completing this form, please confirm the patient's benefits, eligibility and whether pre-authorization is required.

Is this for a Medicare Preservice Benefit Organization Determination Request? ☐ Yes ☐ No

Expedited request. I attest that this request meets the definition indicated below by checking the expedited request box. ☐ Fax to 1 (855) 240-6498.

Expedited is defined as: When the member or his/her provider believes that waiting for a decision within the standard timeframe could place the member's life, health or ability to regain maximum function in serious jeopardy.

SECTION 1 – PATIENT INFORMATION			
Patient Name (Last)	First	MI	Patient's Phone #
Patient's Regence Member ID #	Group #		Date of Birth

SECTION 2 – PROVIDER INFORMATION				
Please check one: ☐ Requesting/Prescribing Provider ☐ Rendering/Treating Provider				
Provider Name		Tax ID #		
NPI #	Office Phone #	Confidential Voice Mail ☐ Yes ☐ No	Fax #	
Mailing Address		City	State	ZIP Code
Provider Specialty		Email Address		
Who should we contact if we require additional information?				
Name	Phone # Ext.	Confidential Voice Mail ☐ Yes ☐ No	Fax #	
If a physician reviewer needs a peer to peer discussion before a determination, please provide the treating provider's direct phone number and availability for the next 3 to 5 days.				
Phone #: Ext:	Date: Time:	Date: Time:	Date: Time:	
Facility or Independent Laboratory Name		Tax ID #	NPI #	
Mailing Address		Fax #		
City	State ZIP Code	Phone # Ext.	Confidential Voice Mail ☐ Yes ☐ No	

SECTION 3 – PREAUTHORIZATION REQUEST

Date of Service/Anticipated Admission _____

Please check one: ☐ Outpatient Hospital ☐ Inpatient ☐ ASC ☐ Office
☐ Other _____

Note: This form does not serve as a notification of admission. Please reference our provider website for instructions about how to notify us of an admission.

Please provide all diagnosis, CPT or HCPCS codes and their descriptions.

Diagnosis code(s) and description(s)	CPT or HCPCS code(s) and description(s)
Primary:	
Second:	
Third:	

SECTION 4 – DOCUMENTATION SUBMISSION

Submit the following documentation, as appropriate, with this request:

- Specific clinical documentation as outlined in the associated Regence Medical Policy, Policy Guidelines section

  OR
- Specific clinical information documenting the applicable Medicare, or BCBS FEP medical necessity criteria, **including:**
  - History and physical
  - Lab/Radiology/Testing results
  - Current symptoms and functional impairment
  - Treatment history and any other information such as chart notes that support medical necessity for the request

Any other supporting documents you would like considered, such as letters from outpatient providers, etc.