

<date>

<First Name> <Last Name>

<Address 1>

<Address 2>

<CITY>, <STATE> <ZIP>

Member ID #: <#>

**Subject: OHSU will not be included in the Regence Blue HPN and Peace Health networks, reduced services in the LHP network, effective July 15, 2022**

Dear <First Name>,

Oregon Health & Science University (OHSU) will not be included in two specific Regence provider networks effective July 15, 2022: Blue HPN and Peace Health. OHSU will also not be included in the LHP network except to provide services at specific facilities listed below effective July 15, 2022. Our records show you are enrolled to receive care in one of these affected networks.

#### **What this means for you**

- You may continue to receive in-network care at OHSU through July 14, 2022. Care received on or after July 15, 2022, will be covered by out-of-network benefits based on your health plan and cost you more out of pocket. Some members do not have out-of-network benefits, so please call us with questions.
- For the LHP network only, services from OHSU will continue to be covered by in-network benefits on and after July 15, 2022, at the following facilities:
  - Legacy Good Samaritan Medical Center Campus OHSU Knight Cancer Institute Northwest Portland
  - Legacy Mount Hood Medical Center Campus OHSU Knight Cancer Institute Gresham
  - Legacy Meridian Park Medical Center Campus OHSU Knight Cancer Institute Tualatin
  - OHSU Knight Cancer Institute Beaverton
  - OHSU Knight Cancer Institute Marquam Hill
- If you're currently receiving certain care from OHSU, you may have the right to continue in-network treatment for a limited time. Please call us to explore your options. Eligible conditions include:
  - Seeing the provider for a serious or complex condition, including certain chronic conditions
  - Undergoing a course of institutional or inpatient care from the provider
  - Being scheduled for nonelective surgery from the provider
  - Being pregnant and seeing the provider for pregnancy-related care
  - Being determined to be terminally ill
- In an emergency, you should always seek care at the closest hospital. Care for an emergency medical condition will be covered as in-network (even if you don't otherwise have out-of-network benefits), though your out-of-pocket costs will vary depending on your health plan benefits. Please call us with questions.

- Our network includes many other high-quality, cost-effective providers including those with Broadway Medical Center and Sellwood Medical Center.

**We're here to help**

If you have questions or need help, please call us at the number on the back of your member ID card. TTY: 711. Our hours are 5 a.m. to 8 p.m. PT Monday through Friday, and 8 a.m. to 4:30 p.m. PT on Saturdays. You can also sign in at [regence.com](http://regence.com) to access your member account, search for in-network providers and more.

Sincerely,

A handwritten signature in black ink that reads "Jackie Heaven-Ah Hi". The signature is written in a cursive, flowing style.

Jackie Heaven-Ah Hi  
Vice President, Customer Service