

# The Bulletin

This monthly bulletin includes recent changes to our medical policies and reimbursement policies. It is a supplement to our bimonthly provider newsletter, [Provider News](#). **Note:** Medication and dental policy updates are published in *Provider News*.

## Medical policies

### Changes effective May 1, 2023

#### Genetic Testing

- Noninvasive Prenatal Testing to Determine Fetal Aneuploidies, Microdeletions, Single-Gene Disorders, and Twin Zygosity (#44)
  - Changed policy title; policy was previously titled *Noninvasive Prenatal Testing to Determine Fetal Aneuploidies, Microdeletions, and Twin Zygosity*
  - Added cell-free fetal DNA testing for single-gene disorders as investigational

#### Laboratory

- Circulating Tumor DNA and Circulating Tumor Cells for Management (Liquid Biopsy) of Solid Tumor Cancers (#46)
  - Added testing for targeted treatment selection in advanced or metastatic breast cancer that is estrogen receptor- (ER-) positive and HER2-negative
  - Clarified criteria

#### Surgery

- Transcutaneous Bone-Conduction and Bone-Anchored Hearing Aids (#121)
  - Clarified criteria with no change to policy intent

### Changes effective August 1, 2023

#### Genetic Testing

- Identification of Microorganisms Using Nucleic Acid Probes (#85)
  - Added pathogen panel testing for urinary tract infections and for surgical or chronic wounds as investigational

## Surgery

- Temporary Implanted Nitinol Device (e.g., iTind) for Benign Prostatic Hyperplasia (#230)
  - New investigational medical policy

[View our Medical Policy Manual](#)

## Join our medical policy discussion

We welcome your input and feedback as we draft our medical policies. [Join our email reviewer list](#). While we prefer to receive input as policies are developed, we also have a formal process that allows you to submit additional information, such as clinical trial results, that may warrant a policy review.

## Recent updates and archived medical policies

[Recent updates and archived medical policies](#) may include revisions that will be published in the next issue of *The Bulletin*.

# Reimbursement policy

## Changes effective May 1, 2023

### Administrative

- Virtual Care (#132)
  - Revised to state that audio-only services, virtual check-ins and store-and-forward services will not be separately reimbursed when 1) performed within seven days of a related office visit or 2) they resulted in an office visit 24 hours or soonest appointment after the virtual visit
    - Our system will restrict reimbursement for these types of claims submitted on or after August 1, 2023, regardless of the date the service was provided; we will identify and correct claims billed or paid on or after May 1, 2022, for dates of service back to 2020
  - Clarified that store-and-forward codes CPT 99451 and 99452 are not subject to the “greater than 50% of time devoted to medical consultative ... discussion” requirement
  - Added HCPCS G2088, 0733T, 0734T and 0488T to the policy as reimbursable when criteria are met
  - Clarified that some remote monitoring services—such as CPT 98978, 0740T and 0741T—may be reimbursable when our reimbursement and medical policy criteria are met

[View our Reimbursement Policy Manual](#)

### **Verify your provider information**

Providing up-to-date and accurate information about the providers in each of our networks is critical for our members to access care and a compliance requirement for the Affordable Care Act (ACA).

### **Validating provider directory content**

Please [follow these steps](#) to review the information about your practice every 90 days. **Please respond timely to any requests from us for verification of your directory data.**

If your clinic or facility submits provider rosters to us, please submit changes, corrections, additions or terminations immediately so we can update our directories as soon as possible. **Your roster must be validated and reviewed in its entirety at least once per quarter.**

We appreciate your assistance in keeping information about your practice up to date.

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