## Regence 2022 Annual Overview

### A message from Mark Ruszczyk



IDAHO



I always appreciate opportunities—like this overview—to provide an accounting of how we performed on our neighbors' behalf over the past year. Working together, I believe we've made our way through

the late stages of the COVID-19 public health emergency, a follow-on "tripledemic" and a variety of economic challenges. And we've been strengthened in the process.

At Regence BlueShield of Idaho, we saw opportunities to lean in, to do more for the people we serve and the communities where they live. We offered expanded behavioral health resources and introduced a comprehensive new kidney care program. We sharpened our focus on affordability and were able to offer more cost-effective coverage for those seeking individual and family coverage on Idaho's Marketplace.

Through our charitable foundation and the generosity of our employees, we were able to provide much-needed financial support to nonprofits all over Idaho. We were also able to invest

#### The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

**79%** of Fortune 100 companies

**95%** of providers nationwide

time, energy and funds in efforts to make digitally enabled health care more accessible and affordable for all Idahoans.

Importantly, we offered these innovative health care solutions, improved affordability and continued to invest in Idaho while maintaining rock-solid financial stability. My pledge: We'll keep up the good work in the months and years to come.



Mark Ruszczyk

President

Regence BlueShield of Idaho

#### 2022 by the numbers



76 years serving Idahoans



**273,573** people served



**547** employees



**\$498M** in member premiums



**13,210** in-network providers



**454** in-network facilities

#### Caring for our communities

Together with our employees and corporate foundation, we're committed to investing in the people we serve. In the past year, we focused on advancing healthy and connected aging, resilient children and families, and the health care workforce.

\$505K

to Idaho nonprofit organizations

11

employees serving on the boards of Idaho nonprofit organizations 2,692 employee volunteer

hours



#### 2022 financials



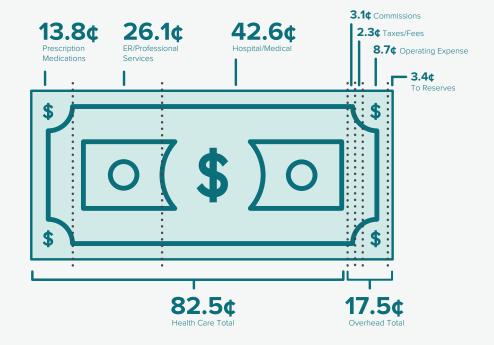
\$410.8M\* in health care spend

3.07M claims processed

\$2,356
average amount paid
in claims per member

\*Amount shown is for insured members only. Health care spend is \$1.19B when including benefits administered and paid for self-insured customers and other Blue\* Plans whose members seek health care in Idaho.

# Where our members' premium dollar goes





Regence BlueShield of Idaho

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