# **Regence 2022 Annual Overview** A message from Claire Verity





This past year was filled with hope and possibility as we all began to emerge from the pandemic. At Regence BlueShield, we continued our commitment to making health

care better, and along the way we seized new opportunities to improve the lives of the people we serve.

In 2022, we added hundreds of behavioral health providers to our network to not just boost access to care but to ensure members get the mental health care they need when they need it.

We provided our members with a best-in-class digital experience on regence.com and the Regence app that they can use to empower themselves to make informed choices about their health.

We gave back to the community through partnerships with local nonprofit organizations to advance equity through



### The advantage of Blue®

We're powered by the Blue Cross Blue Shield Association, the most trusted name in health insurance.

> 79% of Fortune 100 companies



whole-person health and to allow more people to live their healthiest lives.

More than 100 years after Regence was founded, our financial stability and sustainable growth allow us to keep making health care easier for Washingtonians through innovation, investment and a deep connection to the communities we serve.

Thank you for your trust in us, now and in the future.

Claire Verity Market president Regence BlueShield

Claire Verity

### 2022 by the numbers





693 in-network facilities

## **Caring for our communities**

Together with our employees and parent company's corporate foundation, we're committed to investing in the people we serve. In the past year, we focused on advancing healthy and connected aging, resilient children and families, and the health care workforce.

\$2.3M to Washington nonprofit organizations

### 2022 financials



Where our members'

premium dollar goes

Regence 👽

**\$1.79B** in health care spend

18

employees serving

on the boards of

Washington nonprofit

organizations

20.32M claims processed

2,831

employee volunteer

hours

\$3,622

average amount paid

in claims per member



Regence BlueShield serves select counties in the state of Washington and is an Independent Licensee of the Blue Cross and Blue Shield Association

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